Ventana Wildlife Society

How we protect your privacy

Our Commitment to Privacy

Ventana Wildlife Society takes your privacy very seriously. This notice describes Ventana Wildlife Society's privacy policy as it relates to all communications, including the www.ventanaws.org web site. To better protect your privacy we provide this notice explaining our practices and the choices you can make about the way your information is collected and used. (To make this notice easy to find, we make it available in the footer on all our webpages).

The Information We Collect:

This notice applies to all information collected or submitted by Ventana Wildlife Society. On some pages, you can order products, make requests, and register to for events/zoom-chats, adopt-a-condor. The types of personal information collected at these pages are:

- Name
- Address
- Email address
- Phone number
- Credit/Debit Card Information

On some pages, you can submit information about other people. For example, if you order a gift online and want it sent directly to the recipient, you will need to submit the recipient's address. In this circumstance, the types of personal information collected are:

- Name
- Address

How We Use Information:

Ventana Wildlife Society may use your information:

 To process and respond to inquiries and for the purposes for which you provided the information, such as to process donations, register or renew you as a member, purchase merchandise, adopt-a-condor, or receive information about condors or a specific project.

- To personalize the content and improve the navigability of the Website.
- To alert you to new projects, site features, special events and services.
- To conduct surveys to measure your satisfaction with our service.
- To enforce our Terms of Use.

We use the information you provide about yourself when placing an order only to complete that order. We do not share this information with outside parties except to the extent necessary to complete that order.

We use the information you provide about someone else when placing an order only to ship the product and to confirm delivery. We do not share this information with outside parties except to the extent necessary to complete that order.

You can register with our website if you would like to receive our e-newsletters as well as updates on our new projects and services. Information you submit on our website will not be used for this purpose unless you fill out the registration form.

Finally, we never use or share the personally identifiable information provided to us online in ways unrelated to the ones described above without also providing you an opportunity to opt-out or otherwise prohibit such unrelated uses. **We do not share or sell our donors' personal information to anyone,** nor do we send donors mailings on behalf of other organizations.

Our Commitment to Data Security

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

Ventana Wildlife Society processes your information on servers located in the United States.

Our Commitment to Children's Privacy:

Ventana Wildlife Society does not knowingly collect information from children under 13. If you are under 13, please do not submit any personally identifiable information to Ventana Wildlife Society.

How to Access or Correct Your Information

If you wish to access or correct your personally identifiable information, please send email to eloh@ventanaws.org or call Elizabeth Loh at 831-800-7426.

To protect your privacy and security, we will also take reasonable steps to verify your identity before granting access or making corrections.

How to Contact Us

Should you have other questions or concerns about these privacy policies, please call us at 831-455-9514.